

DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION

## AGREED PLAN OF OPERATION

Licensee:

Near No. Edwardo's Inc. dba Edwardo's Pizza

Premises:

1212 North Dearborn Street, Chicago, Illinois 60610

Account #:

10229

Licenses:

Consumption on Premises – Incidental Activity

Retail Food Establishment

Pursuant to the City of Chicago Municipal Code Sections 4-4-313, the City of Chicago Department of Business Affairs and Consumer Protection ("BACP") and the above-named Licensee have agreed to the following license conditions concerning the operation of the business as a result of the community nuisance meetings beginning December 3<sup>rd</sup>, 2020:

- 1. <u>Effective Date</u>: This Agreed Plan of Operation is effective immediately upon signature by both parties, as reflected on page 3 of this document.
- 2. 9-1-1 Monitoring and Reporting: Licensee agrees to keep and maintain a Log (listing) of all calls made to 9-1-1 when any illegal activity is observed inside or outside of the Licensed Premises. Said Log shall have the date, time, full name of the person who made the call, and activity observed. This Log shall be kept on the licensed premises for a period of one year and be made available to the Chicago Police Department ("CPD") or BACP upon request. Licensee shall sign complaints and testify when requested. Licensee shall draft a written policy to advise all employees of their duty to call 9-1-1 and maintain 9-1-1 logs. All employees must receive a copy of the policy and sign an acknowledgement of receipt of said policy that includes their name, date, and signature. Licensee shall maintain signed acknowledgements for all employees.
- 3. <u>Video Surveillance System</u>: Licensee shall maintain a video surveillance system that captures customers entering and exiting the premises. Licensee shall maintain video surveillance for at least 15 days. Copies of the video surveillance shall be made available to CPD upon request within a reasonable period.
- 4. <u>Outdoor Lighting</u>: Licensee shall have lighting outside the restaurant at the exterior door in the alley. The light must remain illuminated at its brightest setting from dusk until dawn.



## DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION

- 5. Participation in CAPS meetings and City of Chicago Community Policing Business Public Safety Initiative: Licensee agrees to regularly attend CAPS beat meetings, other similar CPD sponsored meetings, and meetings with the local Alderman, Police Commander, and Community resident groups or residents to discuss any concerns regarding the operation of the business. Licensee further agrees to cooperate with the police department and BACP investigators in any and all incident investigations.
- 6. <u>Signage and Posting</u>: Licensee shall post and maintain signage on the rear exterior door stating, "This area is under surveillance."
- 7. Vendor Loading and Unloading: Licensee shall maintain a written policy notifying each of its vendors that traffic must be able to pass through the alley at all times during loading and unloading, and that at no time may a vendor's vehicle block ingress/egress to garages or parking spaces accessed through the alley. Each vendor must sign an acknowledgment of receipt of this policy that includes the date, name of the vendor, and the signature. Licensee shall maintain the acknowledgement form for each vendor and tender them to CPD or BACP upon request.
- 8. <u>Duty to Monitor Loading and Unloading</u>: Licensee must ensure vendors do not prevent other vehicles from passing through the alley and that vendors do not block ingress/egress to garages or parking spaces. Licensee shall distribute a policy notifying employees of their duty to monitor the alley for vendor blockages. Each employee must sign an acknowledgement of receipt of this policy that includes the date, name of the employee, and the signature. Licensee shall maintain the acknowledgement form for each employee and tender them to CPD or BACP upon request.
- 9. **Delivery Driver Safety Policy**: Licensee shall distribute a vehicle safety policy to all delivery drivers. The policy shall advise employees to follow the posted speed limit and exercise caution when driving in alleys and areas surrounding the premises at all times.
- 10. <u>Maintaining Community Complaint Contact Number</u>: Licensee shall publish a telephone number on its website for community complaints. Calls must be returned within 24 hours and during business hours.



## DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION

11. Cleanliness: Licensee agrees to maintain a clean business premises by removing litter and debris from the licensed premises during operational hours and upon notice of same. Licensee shall ensure dumpsters do not overflow and remain locked unless in use by employees or waste management company. Licensee shall ensure that the area around and under its dumpsters remain free from litter and debris during operational hours and upon notice of same. Licensee will not be responsible for debris and refuse dumped during non-operational hours and will not be responsible for the removal of such refuse and debris until operational hours resume. If Licensee is a victim of fly-dumping of items that are large or impracticable to dispose of in their dumpster, Licensee shall call 311 to request removal of the item(s).

The conditions of this Plan of Operation are legally binding and may be enforced by the City of Chicago enforcement authorities. Violation of the above-stated conditions may result in the imposition of fines in addition to license suspension or revocation.

The conditions imposed pursuant to this Plan of Operation shall apply to the business address, Licensee, and all officers, managers, partners, and direct or indirect owners of the licensed entity. The sale of the business to other persons purchasing stock or membership of units of the licensed entity does not void the above conditions on the license. Any and all potential new owners of the licensed entity shall be made aware of the subject conditions set forth in this Plan of Operation.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to <u>post this Plan of Operation next to the license</u> <u>certificate in a conspicuous place at the business address.</u>

Date: 7/30/2

Licensee: Near No. Edwardo's Inc. dba Edwardo's Pizza Premises: 1212 North Dearborn Street, Chicago, Illinois 60610

Jeffrey Himmel, President

Near No. Edwardo's Inc. dba Edwardo's Pizza

and

Shannon Trotter, Local Liquor Commissioner

City of Chicago, Department of Business Affairs and Consumer Protection